

PLAYAS TORRE DEL MAR



SPECIFIC SERVICES

Three Access Points:

1. It is located opposite the first-aid post number 1 (opposite Antonio Checa School. Calle Rodrigo Vivar, 35)

GPS of this post: 36° 44' 37.31" N- 4° 05' 11.52" O

It is provided with medical equipment. Lifeguard Tower. Amphibious wheelchairs. Amphibious crutches. Braille Signs. Disabled parking. Adapted showers and feet washing facilities.

Nearest bus stop: National Road 340, opposite the police station (Distance from the post: 200 metres)

Nearest tram stop: Pueblo Rocío, opposite Supersol Supermarket (Distance from the post 360 metres)

2. It is located near Club Náutico in Torre del Mar

GPS of this post: 36° 44' 37.31" N- 4° 05' 11.52" O

It is provided with adapted access. Amphibious wheelchairs. Amphibious crutches. Adapted WC. Adapted changing rooms. Braille Signs. Disabled parking. Adapted showers and feet washing facilities. Disabled parking.

Nearest bus stop: National Road 340, opposite the police station (Distance from the post: 540 metres)

Nearest tram stop: Azucarera Stop (Distance from the post 460 metres)

3. It is located near El Faro (The Lighthouse) from Torre del Mar

GPS of this post: 36° 44' 06.82" N- 4° 05' 42.52" O

It is provided with medical equipment. Lifeguard Tower. Adapted access. Amphibious wheelchairs. Amphibious crutches. Adapted WC. Braille Signs. . Adapted showers and feet washing facilities. Disabled parking.

Nearest bus stop: Promenade, by Avda Toré Toré (Distance from the post: 135 metres)

Nearest tram stop: Paseo de Larios Stop, near San Andrés Church (Distance from the post 960 metres)

These places have a free service to help to the disabled bather (From 12:00 to 19:00).

Telephone Information: 952558170

COMMITMENTS AND INDICATORS

The information is available at the Tourist Information Office, at the First Aid Posts and on the Web page of the Town hall in Vélez-Málaga: www.ayto-velezmalaga.es

Tourist Information Office:

Paseo de Larios S/N

(GPS 36° 44' 25.63" N- 4° 05' 30.64" O)

COMMITMENTS:

01. Timetable of services:

Security, lifesaving and emergency service:

Monday__Friday: 12:00 to 20:00.

Saturday/Sunday/holiday: 11:00 to 20:00

WC Timetable:

Every day from 10:00 to 20:00 (daily cleaning)

Beach cleaning Timetable:

Every day from 06:00 to 08:00

Tourist Information Office:

Everyday from 10:00 to 14:00

02. Rapid response from Citizen Security or Civil Defence to call-outs
03. Daily waste collection, litter bin and container cleaning and sand maintenance.
04. Measures will be taken in case of hazardous situation for swimmers.
05. Local Police and Civil Defence control of safety restrictions.
06. Sea water tests will be done in order to see the quality during the bathing season.
07. To guarantee that seasonal operators fulfil their obligations.
08. Publication of test results.
09. Public and disabled parking.
10. Flags indicating the sea and weather conditions, presence of sea plagues or floating waste (green: optimum, yellow : alert, red: swimming ban).
11. Beach condition information posters.



INDICATORS:

01. Percentage of lifesavers and police service on the beach.
02. Number of call-outs, first aid, people taken to health centres, fulfilled rescues.. Average arrival time by the lifeguard service to the warning place. Number of offences and infractions on the beach and surrounding area. Average time of the arrival of the Civil Defence and Police to the warning place.
03. Percentage of the fulfilment of beach cleaning, quantity of waste collected, number of citizens´ related to beach cleaning.
04. Number of days that the beach has been closed.
05. Number of monthly infractions for not obeying restrictions.
06. Percentage of the optimum result of seawater tests.
07. Number of irregularities, infractions and non compliance by seasonal operators (serious/very serious), monthly.
08. Obligatory publication of seawater test results .
09. Number of complaints about services been offered.
10. % of the days that the information flag has been raised for swimming conditions.
11. Annual updating of Information posters.

OBJECTIVES FOR THE PRESENT SEASON:

Information is available at the First-aid posts, at the Tourist Information Office and on the Town hall Web page.

TELEPHONES OF INTEREST

Emergencies :	112
Civil Defence:	952558170
Local Police:	092-952549238
National Police:	091
Guardia Civil:	952558321
Ambulance:	610047608
Torre del Mar Health Centre:	951289328
Regional Hospital:	951067000
Town hall Beach Department:	952540471
Town hall Sports Department:	Torre: 952544419 Vélez: 952558055
Tourist Information Office:	952541104
Taxis:	952540016
Alsina Graells Buses Torre del Mar:	952540936



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CHARACTERISTICS OF THE BEACH

- Length: 2600 m
- People percentage: High
- Type: Urban
- Composition: Coarse Sand

SWIMMING SEASON

High Season: From 1 June to 15 September

GENERAL SERVICES

01. **Medical care service, lifesaving and rescue team**
Three vigilance towers
Three lifesaving and rescue team posts
Continuous land rescue team control
Two rescue boats
Two lifesaving and support land vehicles
An ambulance with life-support equipment
02. **Information Service**
Sign and signal information along the promenade
Information points
First-aid posts
Bluetooth
Tourist information office on the beach:
Information will be given: satisfaction questionnaires, suggestions, claims and complaints...
03. **Cleaning service:** daily sand cleaning, pedestrian walkways, beach access points, daily litter bin cleaning, refuse collection (for recycling) all year round.
04. **Sea condition signposting:** Flags and P.A. system.
05. **Beach closure,** in the case of sewage water dumping, sea plagues, or other risky situation. Signposting: Red flag raising/ Jellyfish flag. Information post, lifesaving staff and town police
06. **Sunshade and sun bed rentals**
07. **Free public WC** and also adapted for disabled people.
08. **Public park places with disabled parking**
09. **Control and analysis of the sea water quality**
10. **Control and analysis of the sand quality**
11. **Showers and feet washing facilities.**
Adapted showers and feet washing facilities units for disabled people
12. **Adapted walkway**
13. **Drinking water fountain**
14. **Restaurants and beach bars "chiringuitos"**
15. **Information in Braille**
16. **Beach Games. Nautical activities**
17. **Sports circuit training**
18. **Family and children´s areas** Buoys for water craft and dry docks