



INDICATORS:

1. Percentage of lifesavers and police service on the beach.
2. Number of interventions first aid, people taken to health centres, fulfilled rescues.. Average arrival time by the lifeguard service to the warning place.
Number of offences and infractions on the beach and surrounding area. Average time of the arrival of the Civil Defence and Police to the warning place.
3. Percentage of the fulfilment of the beach clearing, quantity of waste collected, number of complaints made the citizens related to the cleaning of the beach.
4. Number of days that the has been closed.
5. Monthly infractions number for not obeying restrictions.
6. Percentage of the optimum result of the seawater tests.
7. Number of irregularities, infractions and not fulfilment of temporary facilities dealers(serious/very serious), monthly.
8. Seawater test results publication performance.
9. Number of complaints about services been offered.
- 10.% of the days that the information flag has been raised for swimming conditions.
11. Annual updating of Information posters.

GOALS FOR THE PRESENT SEASON:

They will be at your disposal at the First-aid posts, at the Tourist Information Office and on the Town hall Web page.

TELEPHONES OF INTEREST

Emergencies	112
Civil Defence:	952558170
Local Police:	092-952549238
National Police:	091
Guardia Civil:	952558321
Ambulance:	610047608
Torre del Mar Health Centre:	951289328
Regional Hospital:	951067000
Beach Town hall Department:	952540471
Sports Town hall Department:	
Torre del Mar -	952544419
Vélez-Málaga -	952558055
Tourist Information Office:	952541104
Taxis:	952 540 016
Alsina Graells Buses Torre del Mar	952 540 936



benajarafe

CHARACTERISTICS OF THE BEACH

Length: 1600 m

People percentage: Medium

Type: Urban

Composition: Coarse Sand

SWIMMING SEASON

High Season: From 1 June to 15 September

GENERAL SERVICES

1. Medical care service, lifesaving and rescue team
Two vigilance towers
Two lifesaving and rescue team posts
Continuous land rescue team control
One rescue boat
One lifesaving and support land vehicle
An ambulance with life-support equipment
2. Information Service
Sign and signal information along the promenade
Information points
First-aid posts
Bluetooth
Tourist information office on the beach:
Information will be given: satisfaction questionnaires, suggestions, claims and complaints...
3. Cleaning service: daily sand cleaning, pedestrian walkways, beach access points, daily litter bin cleaning, refuse collection (for recycling) all year round.
Sea condition signposting: Flags and P.A. system.
Beach closing, in the case of sewage water dumping, sea plagues, or other risky situation.
Signposting: Red flag raising/ Jellyfish flag.
Information post, lifesaving staff and town police
Sunshade and **sun bed rentals**
Free public WC, and also adapted for disabled people.
Public park places with disabled parking
Control and analysis of the sea water quality
Control and analysis of the sand quality
4. Showers and feet washing facilities. Adapted showers and feet washing facilities units for disabled people.
5. Adapted walkways
6. Drinking water fountains
7. Restaurants and beach bars ("chiringuitos")
8. Information in Braille
9. Beach Games. Nautical activities.
10. Sports circuit training
11. Family and children 's areas
12. Buoys for water craft and dry docks

SPECIFIC SERVICES

One Access Point:

It is located opposite the first-aid post number 1.
Benajarafe Station

GPS of this post: 36° 42' 57.14" N- 4° 11' 50.27" O

It is provided with medical equipment.

Lifeguard Tower.

Amphibious wheelchairs.

Amphibious crutches.

Braille Signs.

Adapted car parking spaces for disabled people.

Adapted showers and feet washing facilities.

Nearest bus stop:

National Road 340, Alsina Graells bus stop
(Distance from the post: 150 metres)

This point has a free service to help to the disabled bather

(From 12:00 to 19:00).

Telephone Information: 952558170

COMMITMENTS AND INDICATORS

Information is available at the Tourist Information Office, at the First Aid Posts and on the Web page of the Town hall in Vélez-Málaga:

www.ayto-velezmalaga.es

Tourist Information Office: Paseo de Larios S/N
(GPS 36° 44' 25.63" N- 4° 05' 30.64" O)

COMMITMENTS. TIMETABLE OF SERVICES:

Security, lifesaving and emergencies service:

Monday - Friday: 12:00 to 20:00.

Saturday/Sunday/holiday: 11:00 to 20:00

WC Timetable:

Every day from 10:00 to 20:00 (daily cleaning)

Beach cleaning Timetable:

Every day from 06:00 to 08:00

Tourist Information Office:

Everyday from 10:00 to 14:00

1. Attention to The Citizen Security or Civil Defence Messages/ Calls at optimum time on the Beach.
2. Daily waste collection, litter bins and containers clearing and sand maintenance.
3. A programme will be carried out in the case of any risky situations for swimmers.
4. Local Police and Civil Defence control of the performance in restrictions l
5. Sea water tests will be done in order to see the quality during the bath season.
6. To guarantee that temporary facilities dealers fulfil what they have been required for.
7. Tests result exhibitions and publications.
8. Public parking place and also for people with restricted mobility.
9. Flags informing the sea weather conditions, presence of sea plagues or floating waste
(green: optimum, yellow : alert, red: swimming ban).
10. Placing of information posters about the beach state.